

Unlocking the Power of Data

The Future of Insurance in the Cloud Era



Explore the evolving landscape of data management in insurance

Why Now?

What are the benefits?

What else do I need to know?

Roadmap





Naomi Venables



Chris Palethorpe Client Partner Head of Data Services

Introduction



Modernisation of tech / end of life tech

Don't be constrained by legacy systems and outdated processes



Artificial intelligence

Embrace change, innovate and become adaptable to industry shifts



Efficiency drivers

From AI to automation, experience analysis to reporting – controlled, accurate data accelerates



Regulatory drivers current and future

Data granularity, speed of delivery and changes in risks have come before and will come again

Why Now?

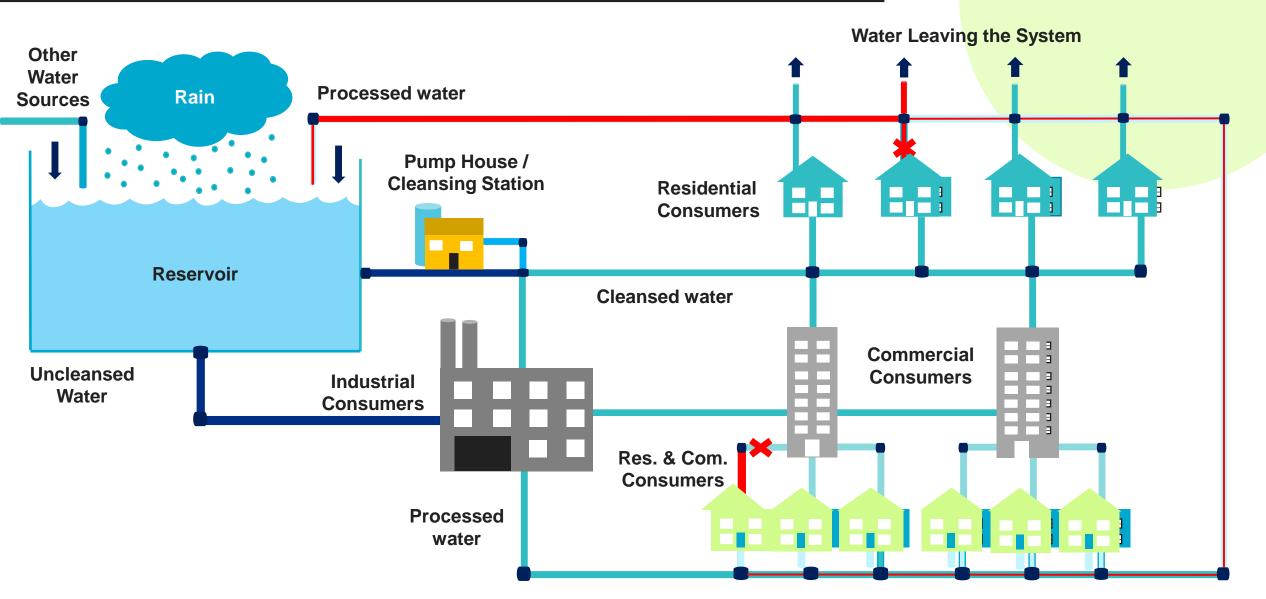


What are the benefits?



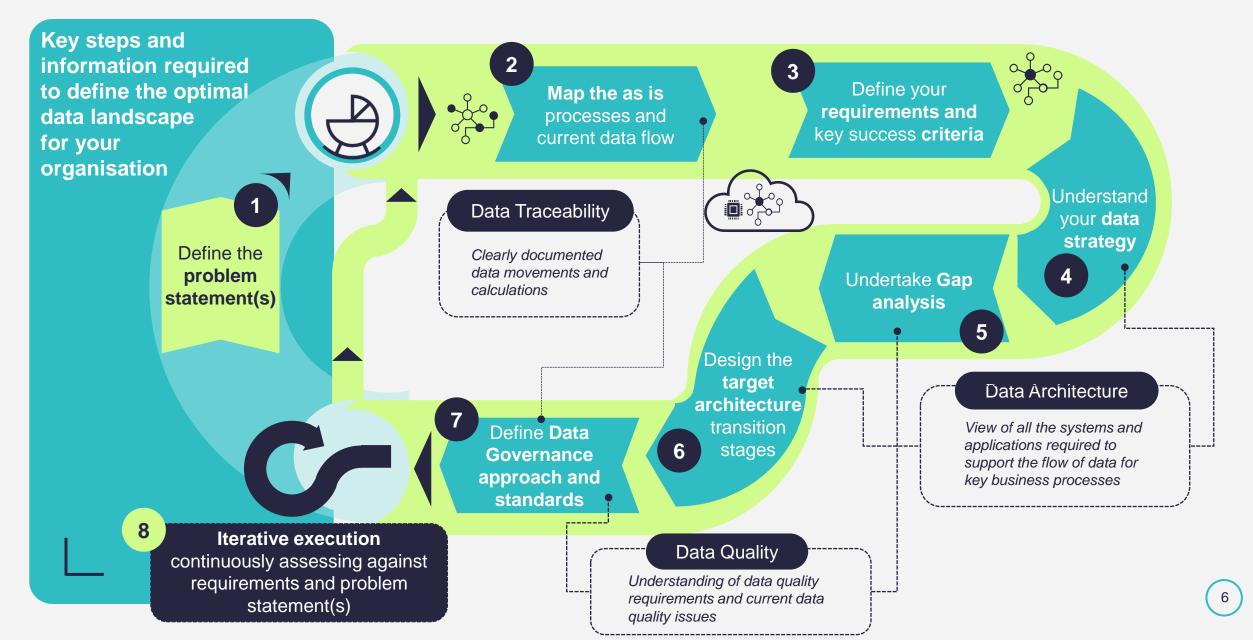
Faster Delivery Reduced reliance on IT Auditable, governed data products Regulatory readiness Enhanced Customer Experience Improved pricing and innovation

Water Lifecycle



Roadmap for becoming a data driven insurer





Data Traceability



What does it mean?

- Explainable data flows
- Auditable

What does it impact?

- Reduce financial reporting risk
- Enable faster troubleshooting and model validation
- Pass audits efficiently with clear documentation

What challenges can we solve / mitigate with best practice?

- Unexplained model movements
- Confidence in results



Data Architecture



What does it mean?

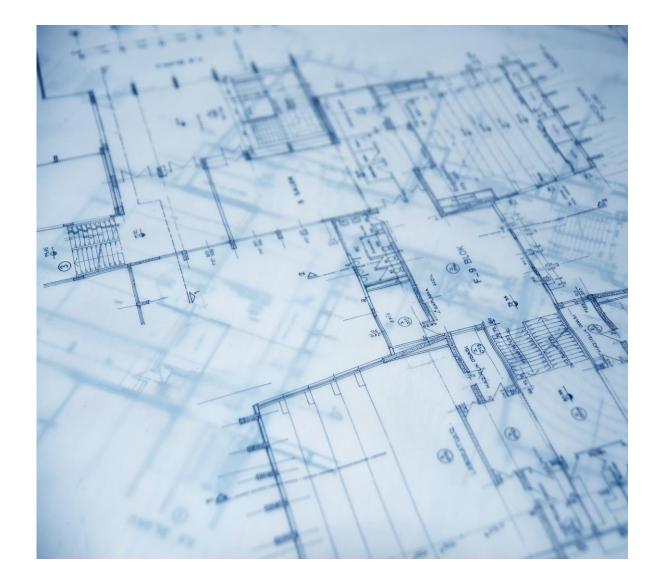
• The systems and applications required to support the flow of data

What does it impact?

- Usability
- Scalability
- Security
- Efficiency / Automation

What challenges can we solve / mitigate with best practice?

- Inconsistent data sourcing
- Slow and inaccurate reporting
- Regulatory compliance





Data Quality

What does it mean?

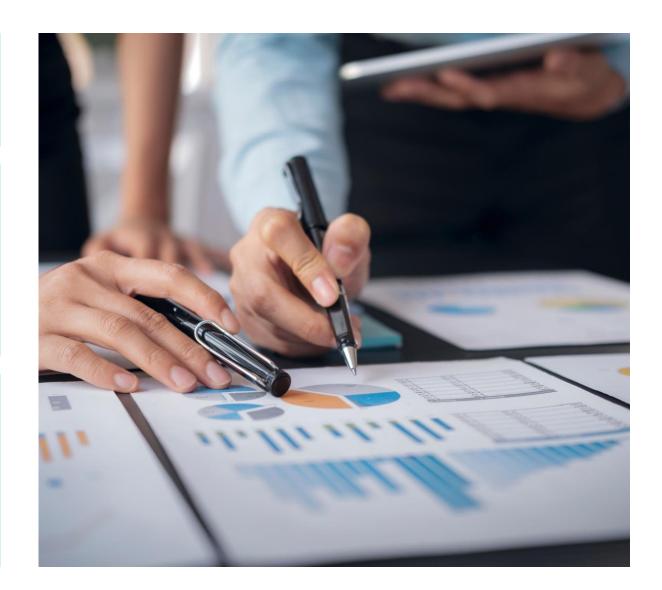
• Data is fit for purpose

What does it impact?

- Relevant to end to end data flow
- Accuracy of Analysis
- Reporting Results and processes
- Business decisions

What challenges can we solve / mitigate with best practice?

- Lack of trust in results
- Need for Manual adjustments
- Time spent on experience analysis

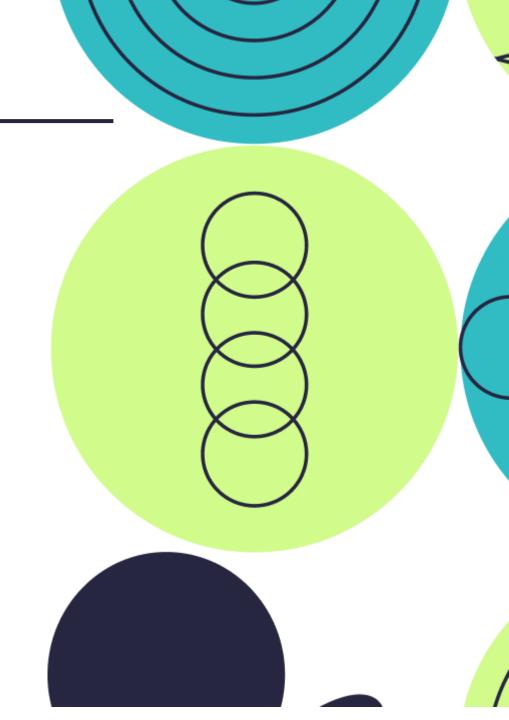




Summary

- The key to gaining a competitive advantage– quality, well-understood data
- Data Strategy is "happening to you" if you don't influence it
- It is critical to consider the end to end data flow rather than just components
- Investing in data will ensure that data can become a strategic asset

Now is the time to unlock the power of data, and become a data-driven insurer of the future.



Thank you.

