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## Machine Learning Actuaries

Louis Rossouw, Gen Re



Chengdu IFoA Asia Conference 2019  
9-10 May, Chengdu, China

## Overview of Machine Learning Techniques

- Logistic Regression
- Decision Trees
- Random Forest
- Evaluation of Classification Models
- Other points to consider

## Workshop & Presentation

- Access R Notebook
  - Download with presentation
- OR
- [Download from RPubS](#)
- Open in browser
- Follow instructions:
  - Download code
  - Install R & RStudio
- Learn to DIY in R!
- Slides follow R Notebook (broadly)

### Machine Learning Actuaries

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#### Introduction

This workshop will cover machine learning techniques with examples in R. This will be a hands-on session, so some preparation is needed.

The key focus areas for this session are:

- Data preparation
- Feature engineering
- Regression
- Decision Trees
- Random Forests
- Measuring performance of models
- Comparing the different techniques used

Take-aways are:

- A high-level understanding of machine learning techniques
- Data preparation and feature construction in R
- Creating and implementing various models using it
- Measuring the performance of classification models in R

This session will use the passenger survival data from the Titanic, in the examples throughout. Our goal is to predict the categorical outcome of survival or death, given information on the passengers aboard the Titanic.

Predicting a categorical outcome (like survived or died) is called a *classification problem*. As such, we are not modeling a numerical quantity like claim size or number of claims.

We are also focusing on *supervised learning*. We have a specific output variable (survived) in mind and we are trying to predict that output variable from the input variables, in the Titanic dataset.

#### Getting the most from this session

We recommend following the steps below in advance in order to get value from this session:

1. Install the software (R and RStudio) on your laptop.
2. It would be best if you have worked in R before or spend some time getting familiar with R and RStudio.
3. Download the R file for this session onto your laptop and open in RStudio. See the relevant section below.
4. Install the required packages. See the required packages section below.
5. Work through the document, running code as described, and exploring options before the session.
6. Come prepared with questions and comments.
7. Have fun!

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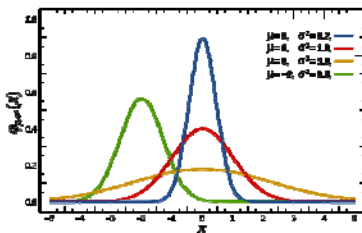
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## Statistical Learning vs. (pure) Machine Learning

- Statistical / mathematical origins
- Statistical Models take account of uncertainty explicitly
- Structured (additive) predictor effects
- Can allow for complexity
- Programming / Computer Science origins
- Algorithmic with no predefined relationships
- Difficult to isolate effect of variables
- Easily deal with complexity

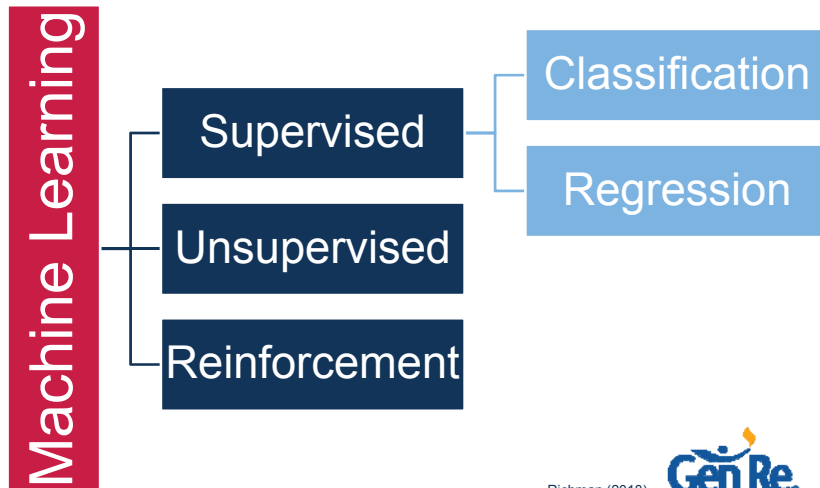


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## Machine Learning Overview



Richman (2018)

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## Use cases for classification problems

- Predict a decision
  - Underwriting decision (accept at standard – Y/N)
  - Credit decision
- Propensity modelling
  - Propensity to lapse on month to month
  - Propensity to buy
- Mortality
  - Though often Poisson regression is more convenient (exposure)

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## Titanic Survivor Data

- Passenger List of the Titanic
- Survival indicator
- Categorical outcome
- Split between training (75%) and testing data (25%)

Field	Description
<b>pclass</b>	Passenger Class (1 = 1st; 2 = 2nd; 3 = 3rd)
<b>survival</b>	Survival (0 = No; 1 = Yes)
<b>name</b>	Name
<b>sex</b>	Sex
<b>age</b>	Age
<b>sibsp</b>	Number of Siblings/Spouses Aboard
<b>parch</b>	Number of Parents/Children Aboard
<b>ticket</b>	Ticket Number
<b>fare</b>	Passenger Fare
<b>cabin</b>	Cabin
<b>embarked</b>	Port of Embarkation (C = Cherbourg; Q = Queenstown; S = Southampton)
<b>home.dest</b>	Home/Destination

## Logistic Regression

- Bernoulli Distribution
- $\text{logit}(p) = \ln \frac{p}{1-p}$
- $\text{logit}(p) = \sum x_i \beta_i$
- $p = \frac{1}{1 + e^{-\sum x_i \beta_i}}$
- $\text{odds} = e^{\sum x_i \beta_i}$
- $\text{odds ratio} = e^{\beta_i}$
- The odds are multiplied by  $e^{\beta_i}$  for every unit increase in  $x_i$
- If  $x_i$  is an indicator (1 or 0) then  $e^{\beta_i}$  is simply the odds ratio the event given data point is in that class (relative to not being in that class)

## Interpretation of parameters

- Predicting survival
- Odds ratio for age  $e^{-0.010089} = 0.990$
- I.e. odds of survival decrease by 1% for every year increase in age
- Odds ratio for a Miss  $e^{0.216780} = 1.242$
- I.e. odds of a “Miss” survival is 24.2% higher than a “Master” surviving.

Coefficients:

	Estimate	Std. Error	z value	Pr(> z )
(Intercept)	1.945421	0.486424	3.999	6.35e-05 ***
titleMiss	0.216780	0.410777	0.528	0.59768
titleMr	-2.605564	0.432944	-6.018	1.76e-09 ***
titleMrs	0.681932	0.449904	1.516	0.12959
titleOfficial	-1.835108	0.683201	-2.686	0.00723 **
family_size	-0.432111	0.073558	-5.874	4.24e-09 ***
embarkedQ	-0.907650	0.344113	-2.638	0.00835 **
embarkedS	-0.541077	0.215449	-2.511	0.01203 *
age	-0.010089	0.007967	-1.266	0.20539
fare	0.011518	0.002338	4.926	8.40e-07 ***
---				
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1				



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## The data

0  
0.38  
100%

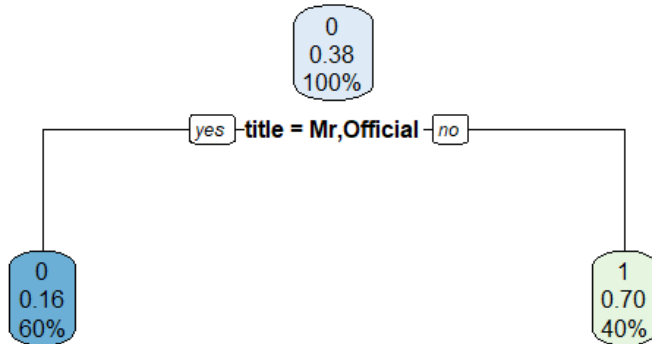


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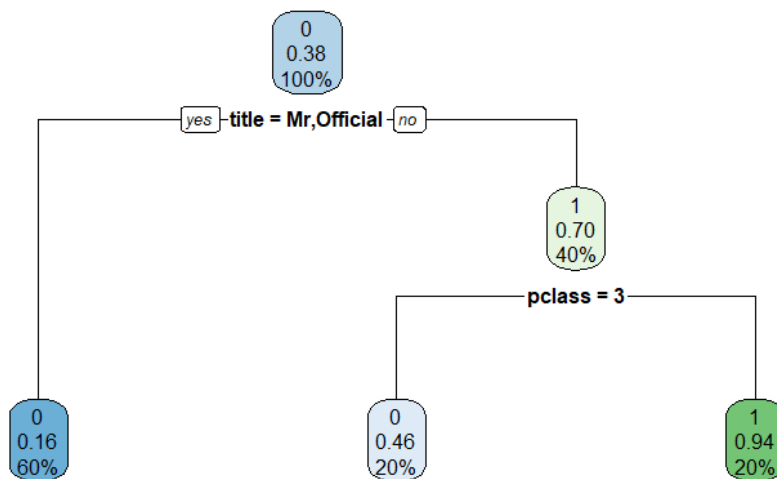
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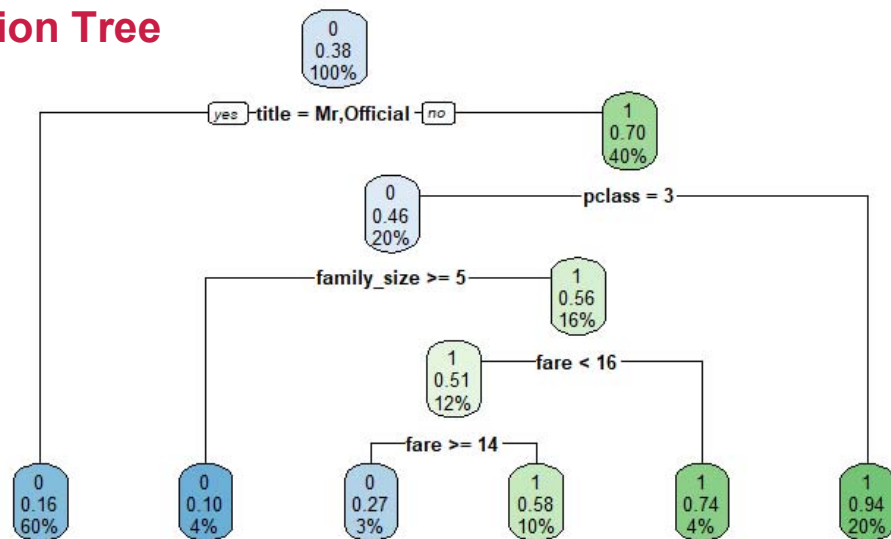
## Decision Trees – Depth 1



## Decision Tree – Depth 2



## Full Decision Tree



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## Other points on decision trees

- Predictions are made based on the observed probabilities in the leaf nodes
  - If  $p > 0.5$  = predict survival
  - Or we can simply use the probability as a score
- In the above example Gini impurity was used to decide best splits
- Various stopping conditions can be used
  - Impacts over- or underfitting
- Can interpret results (if tree remains small)

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## Ensemble Models

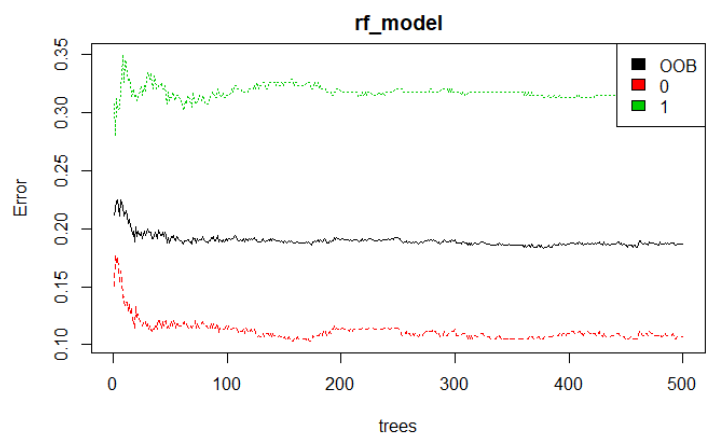
- Models where predictions from multiple models are combined
- We could combine different kinds of models
- But we could also combine many combinations of the same model
- **Forest** = many decision tree models
- Each tree is fit on a **random** subset of rows and columns

### ➤ Random Forest

- Prediction is based on aggregate prediction from trees
- 1 tree = 1 vote

## Out of Bag Error Rates

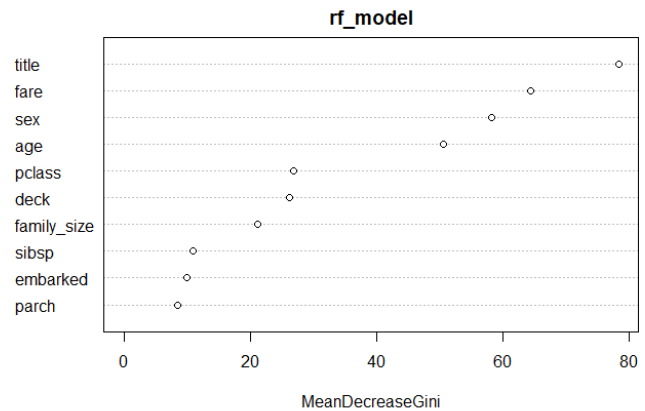
- Each tree has data it was not trained on
- Calculate the error rate of the tree on the data it was not trained on
- Aggregate these error rates





## Interpretation is problematic...

- How do you review the impact of each variable?
- Same variable could be used multiple times in the same tree or different tree
- We have 500 trees...
- **Variable importance plot**
  - Sum the reduction in “impurity” every time a variable is used
  - Compare variables



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## Classification Model Evaluation

- Confusion Matrix
- Receiver operator characteristic
- Area under the curve
- Over- and underfitting



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## What do we have?

row	predict_prob_glm	predict_glm	survived
1045	0.6680738	1	1
986	0.1426785	0	1
512	0.0748915	0	0
447	0.4889538	0	1
472	0.7950490	1	1
259	0.8562478	1	1

## Confusion Matrix

	Actual = 0	Actual = 1	Total
Predicted = 0	171	39	210
Predicted = 1	27	90	117
Total	198	129	327

- **Accuracy** =  $(90 + 171) / 327 = 79.8\%$
- **Sensitivity** = True Positive Rate =  $90 / 129 = 69.8\%$
- **Specificity** = True Negative Rate =  $171 / 198 = 86.4\%$
- This uses threshold  $p$  of 0.5

## Change the threshold?

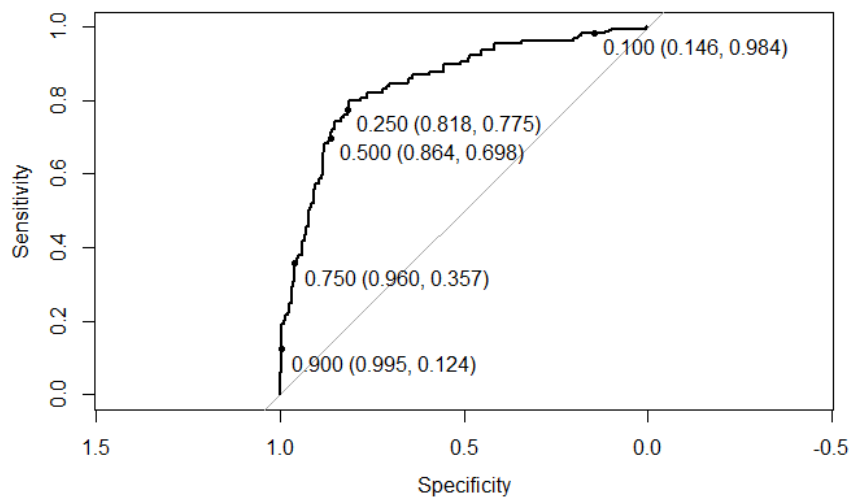
Predict survival if  $p > 0.1$

- Sensitivity = 98.4%
- Specificity = 14.6%
- Accuracy = 47.7%

Predict survival if  $p > 0.9$

- Sensitivity = 12.4%
- Specificity = 99.5%
- Accuracy = 65.1%

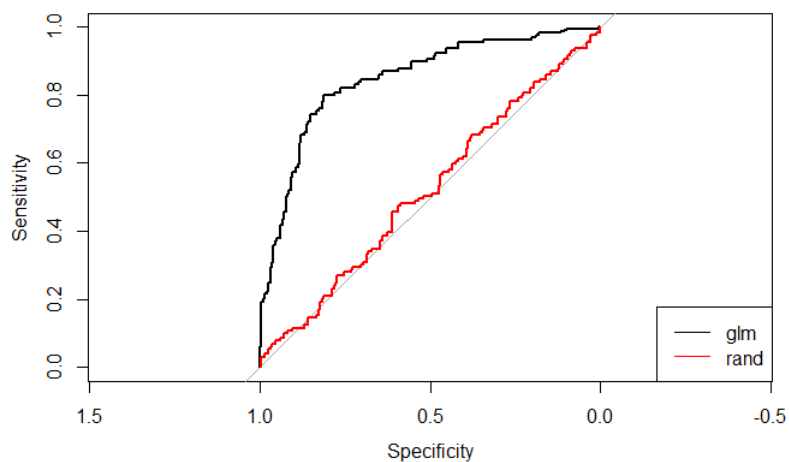
## Receiver Operator Characteristic (ROC) Curve for GLM



## Area Under the Curve (AUC)

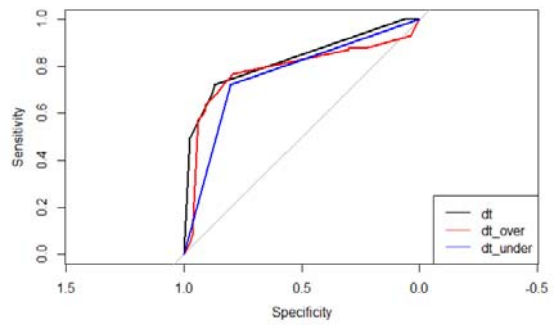
- AUC is measure of overall performance of the model
- AUC = Probability that score of a random survivor > score of random person who died
- Gini Coefficient =  $2 * AUC - 1$
- AUC > 70% OK
- AUC > 80% good

## Random Guessing



## Over- vs. underfitting

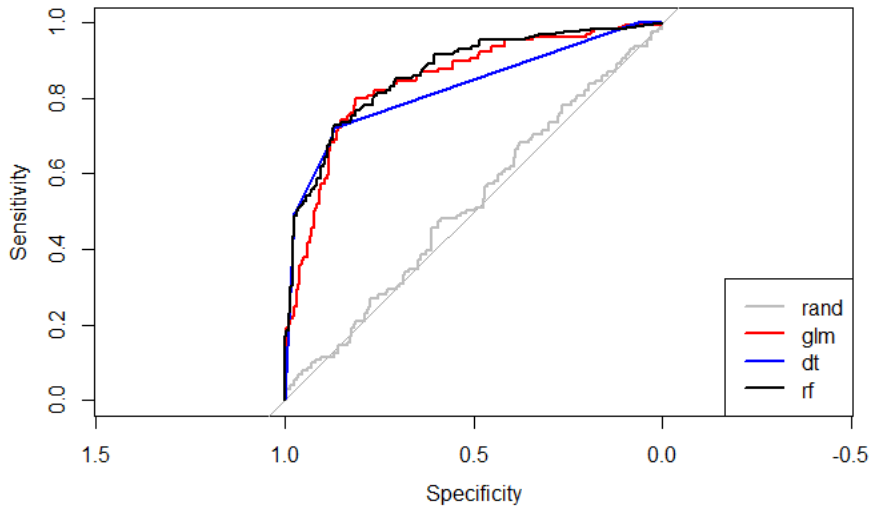
Model	Training AUC	Testing AUC
Decision Tree – Underfitted	77.5%	76.1%
Decision Tree	83.3%	82.7%
Decision Tree – Overfitted	91.5%	78.3%



## Model Comparison

Model	AUC
Random Guessing	51.9%
GLM	84.6%
Decision Tree	82.7%
Random Forest	86.7%

## Model Comparison – ROC



## Shortcomings of ROC / AUC

- Measures classification
- The probabilities are not calibrated
- Random Forest does not strictly produce a probability
  - a proportion of votes of trees
- Measures the accuracy of “ordering” of data



[historiska](#)

## Other considerations when deciding on a model

- How important is interpretability?
  - Do you need to be able to explain the model in detail?
- Technical issues
  - Computation speed & resources
- Do you need to be able to explain the model in depth?

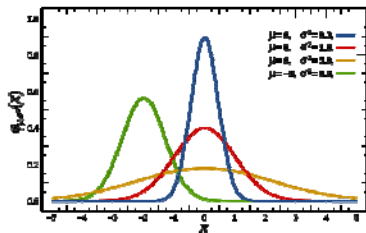
## Further thoughts

- Other machine learning techniques
- Opening the black box
- Testing data
- Cross-validation
- Hyperparameter tuning

## Other Machine Learning Algorithms

### Statistical Learning

- Generalised Linear Regression
- Generalised Additive Models
- Penalised Regression
- ...



### Machine Learning

- Gradient Boosted Machines
- Support Vector Machines
- (Deep) Neural Networks
- ...



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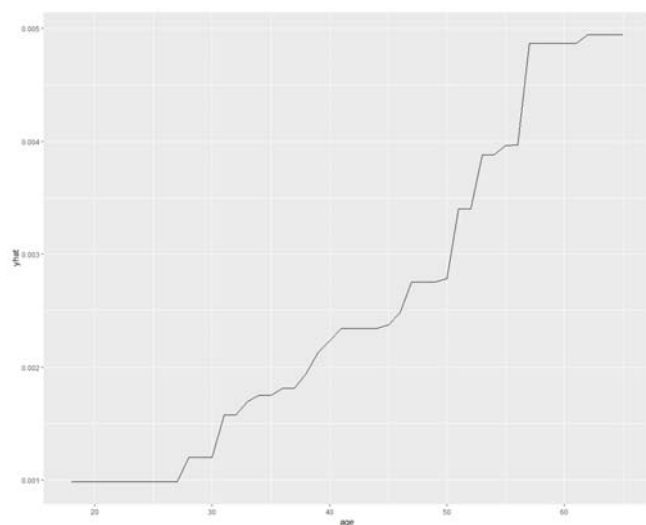
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## Opening the black box...

- Variable Importance Plot
- Partial Dependence Plot
- Surrogate model
  - Simple decision tree
  - Local interpretable model-agnostic explanations (LIME)



Jalali (2018)

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## Testing (hold-out) Data

- Statistical models
  - Test validity of the model using statistics
  - Hold-out data is not required (but can be good)
- Machine Learning Models
  - Maybe prone to overfit etc.
  - Hold-out data validates that it did not occur
  - Hold-out should not be used repeatedly to refine model
- Also consider cross-validation

## Cross-validation

1. Split data into  $k$  datasets
  - Called folds (e.g. 4)
  - 4 separate datasets
2. Fit model on 3 folds
3. Calculate metric (e.g. AUC/error rate) on remaining fold
4. Repeat 4 times until each fold has been held back
5. Average/aggregate error metrics across the 4 folds



Fabian Flöck

## Hyperparameter tuning

- ML techniques require many parameters
  - Maximum depth
  - Minimum child weights
  - Number of variables selected
  - Number of data rows selected
  - ...
- Search parameters that minimise error / maximise accuracy
  - Grid / random / ranges
  - Cross validation
- Still validate with a hold-out dataset if possible



## Conclusion

- Overview of machine learning techniques
  - Logistic regression
  - Decision trees
  - Random Forest
- Evaluation of classification models
  - Confusion matrix
  - ROC curve & AUC
  - Other considerations
- Further thoughts



## We did not cover

- Data validation
- Feature engineering
- Regression problems
  - Poisson
- Ensemble techniques
- And so much more...



## References

- Richman (2018), [AI in Actuarial Science](#).
- Rossouw (2018), [Classification Model Performance](#)
- Jalali (2018), [Unveiling Black Box Models – Interpretability and Trust](#)



Questions



Comments

Expressions of individual views by members of the Institute and Faculty of Actuaries and its staff are encouraged.

The views expressed in this presentation are those of the presenter.